



COURSE DESCRIPTION

The *Veritas Desktop and Laptop Option 9.5: Administration* course is a self-paced, modular course with lab exercises, and is designed for the data protection professional tasked with deploying, installing, configuring, maintaining, and managing the DLO environment.

The course discusses the basic components of DLO and covers how to deploy, install, and configure DLO and its components. It also covers managing and monitoring DLO, working with the Desktop Agent to back up and restore critical data, and using DLO command line interface management tools.

Delivery Method

This course is available in the following delivery method:

- [Learning Lab](#)

Duration

- Learning Lab – Self-paced DLO sandbox environment plus 6 months of access to the environment.

Course Objectives

By the completion of this course, you will be able to:

- Install the Veritas Desktop and Laptop Option.
- Manage administrator accounts.
- Upgrade to Veritas Desktop and Laptop Option 9.5.
- Configure DLO using the Configuration Wizard.
- Automate user assignments.
- Configure global exclude filters.
- Use the DLO mobile application.
- Manage and monitor the Desktop Agent users and computers.
- Backup and restore a desktop from the Administration console.
- Backup and recover DLO servers and user data.
- Monitor alerts and generate DLO reports.
- Install and configure the Desktop Agent.
- Restoring files using the Desktop Agent and the Web browser
- Run DLO database and license Tools.
- Perform DLO database and routine maintenance.
- Work with various DLO logging tools.

Who Should Attend

This course is designed for system administrators, system engineers, technical support personnel, consultants, backup administrators, backup operators, and others who are responsible for installing, configuring, managing, and monitoring Veritas Desktop and Laptop Option 9.5.

Prerequisites

You must have a basic working knowledge of administrating and configuring Windows Server 2016 and later platforms. Basic working knowledge of the backup and recovery is beneficial, but not required.

Hands-On

This course includes practical, hands-on lab exercises (performed on a DLO sandbox) that enable you to test your new skills and begin to transfer them to your working environment.

COURSE OUTLINE

Module 01: Desktop and Laptop Option - Fundamentals

- System Requirements for DLO Server Components
- Installing the Veritas Desktop and Laptop Option
- Managing Administrator Accounts
- DLO Default Settings
- Upgrading to Veritas DLO 9.5
- Updating the Desktop Agent
- Automatic Agent Upgrade

Module 02: Configuring the Desktop and Laptop Option

- DLO Administration Console
- Configuring DLO Using the Configuration Wizard
- Configure Dedupe Server
- DLO Profiles
- Dedupe Storage Locations
- Backup Selections
- Maintenance Servers
- Automated User Assignments
- Mapping User Machine
- Configuring Global Exclude Filters
- Connecting to DLO on a Different DLO Administration Server
- DLO Mobile Application

Module 03: Managing and Monitoring DLO

- Managing Desktop Agent Users
- Managing Desktop Computers
- Backing up a Desktop from the Administration Console
- Restoring Files and Folders from the Administration Console
- Rollback Capabilities
- Backup and Recovery of DLO Servers and User Data
- Monitoring DLO Job Histories
- Monitoring Alerts on the DLO Administration Console
- DLO Reports
- Server Consolidation Utility

Module 04: Administering the Desktop Agent

- Desktop Agent
- Installing the Desktop Agent
- Configuring the Desktop Agent
- Modifying Desktop Agent Settings
- Restoring Files Using the Desktop Agent
- Restoring Files Using Web Browser
- Monitoring Job History in the Desktop Agent
- Agent Repair Installation Scenarios
- DLO Endpoint Migration Utility

- Desktop Agent for Mac

Module 05: DLO Command Line Interface Management

Tools

- DLO Command Syntax
- DLO Command Line Interface Database and License Tools
- DLO Database Maintenance
- Routine Maintenance
- Database Management
- License Management
- DLO Logging Command Line Interface Tool
- Veritas DLO Log Gather Tool
- Veritas DLO Diagnostic Tool
- Garbage Collection Utility